AIR RESOURCES BOARD AIR TRAVEL PROCEDURE

	ROUTINE PROCEDURE	CONTINGENCY PROCEDURE	
	Patterson or Bertal	Airline	
Making the reservation	Travel Agency All Flights	Contract Flight	Non-Contract Flight
a. Employee contacts the Travel agency or airline to make flight reservation.	✓	✓	✓
 b. Employee identifies himself/herself as a state employee (Air Resources Board) and requests state contract flight (if appropriate). 	~	>	
Arranging Payment a. No action required by employee Travel agency automatically charges ARB's established account and bills ARB directly.	•		
b. Employee provides American Express Corporate Card which also serves to Identify you as a state employee eligible for the contract flight.		•	
 c. Employee provides any of the following: American Express Card Personal Check Personal Credit Card 			~
Obtaining Ticket a. Travel agency delivers tickets to ARB's Accounting Office, who in turn delivers to the Division Travel Coordinator.	•		
b. Employee makes arrangement with			

the airline for mail delivery or pick up.	 ~	✓